Appln. No. 09/991,096
Amendment dated March 20, 2006
Reply to Office Action mailed January 19, 2006

  This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims (deleted text being struck through and added text being underlined):

1   1. (Previously Presented) A system for remotely determining a
2 user's out-of-box experience, comprising:
3   a user information handling system capable of detecting and
4 uploading data related to the user's interaction with the user information
5 handling system during an initial setup of the user information handling
6 system;
7   a network suitable for communicating uploaded data, wherein the
8 network is connected to the user information handling system; and
9   a remote information handling system connected to the network,
10 wherein the remote information handling system is suitable for receiving
11 uploaded data from the user information handling system.

1   2. (Original) The system of claim 1, wherein the user information
2 handling system is capable of automatically uploading user interaction
3 data.

1   3. (Original) The system of claim 1, wherein the user information
2 handling system is capable of offering an opportunity to upload user
3 interaction data.

1   4. (Original) The system of claim 1, wherein the remote
2 information handling system a capable of correlating the uploaded data
3 with the user information handling system's pre-loaded configuration,

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1   5. (Previously Presented) The system of claim 10, wherein user
2   interaction data is at least one of an occurrence of an event, a time
3   interval between events, a user input "HELP" button utilization, a time
4   period to load a program, an accessed program's name, an installation of a
5   driver, a screen capture, a time period a dialog box is open.

1   6. (Original) The system of claim 1, wherein the user information
2   handling system detects user interaction data as a background application.

1   7. (Previously Presented) The system of claim 10, wherein the
2   user's interactions are detected for at least one of an initial boot-up, a
3   specific number of boot operations, a time period, and after a program has
4   been started a specific number of times.

1   8. (Previously Presented) The system of claim 1, wherein the
2   network is an INTERNET.

1   9. (Original) The system of claim 1, wherein the user information
2   handling system is capable of surveying the user.

1   10. (Original) A system for remotely determining a user's out-of-
2   box experience, comprising:
3   a user information handling system capable of detecting and
4   uploading data related to the user's out-of-box interaction with the user
5   information handling system during initialization;
6   a network suitable for communicating uploaded data, wherein the
7   network is connected to the user information handling system; and
8   a remote information handling system connected to the network,
9   wherein the remote information handling system is suitable for receiving
10   the unloaded data from the information handling system.

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1   11. (Previously Presented) The system of claim 10, wherein the
2   network is an INTERNET.

1   12. (Original) A method for remotely determining a user's out-of-
2   box experience with a user information handling system, comprising:
3   providing the user information handling system with the capability
4   of detecting data related to the user's interactions with the user
5   information handling system;
6   initializing the user information handling system including user
7   interaction detecting capability, by the user;
8   detecting data related to the user's interactions with the information
9   handling system during initialization;
10   compiling the detected user interaction data;
11   uploading the user interaction data to a network;
12   communicating user interaction data to a remote information
13   handling system.

1   13. (Original) The method of claim 12, further comprising offering
2   an incentive to upload user interaction data.

1   14. (Original) The method of claim 12, wherein uploading user
2   interaction data is conducted automatically.

1   15. (Original) The method of claim 12, wherein uploading user
2   interaction data is initiated by the user.

1   16. (Original) The method of claim 12, wherein detecting the
2   user's interactions with the information handling system is conducted as a
3   background operation.

1   17. (Original) The method of claim 12, wherein uploading
2   compiled user interaction data is conducted after at least one of an initial
3   boot-up, after a specific number of boot operations, and a time period.

1   18. (Original) The method of claim 12, further comprising
2   surveying the user about information regarding at least one of
3   demographic data and user opinion.

1   19. (Original) The method of claim 18, further comprising
2   correlating survey information with user interaction data.

1   20. (Original) A method, comprising:
2   detecting an initialization of a user when the user sets up a user
3   information handling system;
4   saving the initialization activity detected in said detecting step to a
5   file;
6   uploading the file to an originator of the user information handling
7   system wherein the initialization activity of the user is correlated by the
8   originator.

1   21. (Original) A method as claimed in claim 20, further comprising
2   the step of correlating the initialization activity of the user, determining
3   whether a change in the initialization is needed, and, in the event a
4   change is needed, modifying an initialization process for new information
5   handling systems in response to the analyzed initialization activity of the
6   user.

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1   22. (Original) A software system for remotely detecting a user's

2   out-of-box experience, comprising:

3   a computer-readable medium containing;

4   a first software program capable of causing a user information

5   handling system to perform a function; and

6   a second software program capable of causing the user

7   information handling system to detect and compile the user's initial

8   interactions with the information handling system performing the

9   first software program;

10   wherein the second software program is a background

11 application; and

12   wherein the second software program is capable of causing the

13 user information handling system to upload the compiled data to a

14 remote information handling system.

1   23. (Original) An apparatus, comprising:

2   means for detecting an initialization activity of a user when the user

3   initializes an information handling system;

4   means for saving the initialization activity detected by said

5   monitoring means to a file; and

6   means for uploading the file to an originator of the user information

7   handling system wherein the initialization activity of the user is

8   correlated by the originator.

1   24. (Original) An apparatus as claimed in claim 23 wherein the

2   originator correlates the initialization activity of the user so that a future

3   system can be configured in response to the correlated initialization

4   activity of the user.

1   25. (Previously Presented) The system of claim 1, wherein the initial
2   setup of the user information handling system comprises an initial boot-up
3   of the user information handling system and establishing the user
4   information handling system into an operating state by the user.

1   26. (Previously Presented) The system of claim 1, wherein the initial
2   setup of the user information handling system is limited to an initial boot-
3   up of the user information handling system and establishing the user
4   information handling system into an operating state by the user.

1   27. (Previously Presented) The system of claim 1, wherein the data
2   related to the user's interaction includes a screen capture.

1   28. (Previously Presented) The system of claim 1, wherein the data
2   related to the user's interaction comprises data about a time period that a
3   dialog box is open during the initial setup of the user information handling
4   system.

1   29. (Previously Presented) The system of claim 1, wherein the data
2   related to the user's interaction comprises data about a time period between
3   two designated events during the initial setup of the user information
4   handling system.

1   30. (Previously Presented) The system of claim 1, wherein the data
2   related to the user's interaction comprises data about a utilization of a
3   "HELP" button during the initial setup of the user information handling
4   system.

1   31. (Previously Presented) The system of claim 1, wherein the data
2   related to the user's interaction comprises data about an error message
3   displayed during the initial setup of the user information handling system.

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1   32. (Previously Presented) The method of claim 12, wherein
2   initializing the user information handling system comprises making changes
3   to the user information handling system to conform to the user's
4   specifications.

1   33. (Previously Presented) The method of claim 12, wherein the step
2   of uploading the user interaction data to the network is initiated after a
3   specific number of boot operations after an initial boot operation on the
4   user information handling system.

1   34. (Previously Presented) The method of claim 12, wherein the step
2   of uploading the user interaction data to the network is initiated after a
3   predetermined time period after an initial boot operation on the user
4   information handling system.